

DVNotify

Terms of Service

Last updated: June 2026

1. About DVNotify

DVNotify is an independent notification service operated as a sole trader business based in England and Wales. DVNotify is not affiliated with, endorsed by, or connected to the United States Government, the US Department of State, or any other government body. DVNotify monitors publicly available official sources and delivers timely notification to registered users when the US Diversity Visa (DV) Lottery programme reopens for registration.

For all official information regarding the DV Lottery, users should refer directly to the US Department of State at travel.state.gov.

2. The Service

DVNotify offers three registration tiers:

2.1 Email Notification (\$8 one-time fee)

Upon the official announcement of the DV Lottery reopening, DVNotify will send a notification email to the address provided at registration. The notification will be dispatched within 24 hours of the official announcement and will include a plain-language summary of key changes, application dates, eligibility updates, and a direct link to the official application portal.

2.2 WhatsApp Notification (\$4 one-time fee)

Upon the official announcement of the DV Lottery reopening, DVNotify will send a notification message to the WhatsApp number provided at registration. The notification will be dispatched within 24 hours of the official announcement and will include the same information as the email notification tier.

2.3 All-Channels Notification (\$10 one-time fee)

This tier combines the email and WhatsApp notification tiers. Upon the official announcement of the DV Lottery reopening, DVNotify will send notification via both email and WhatsApp to the contact details provided at registration within 24 hours of the official announcement.

DVNotify monitors the official US State Department Diversity Visa Lottery announcement page continuously. Notifications are triggered only upon confirmed official announcements. DVNotify does not send speculative updates, rumour-based alerts, or unverified information.

3. Registration and Payment

Registration is completed via a one-time payment processed securely through Stripe. By completing payment, you confirm that you have read, understood, and agreed to these Terms of Service.

All fees are charged in US Dollars (USD). DVNotify is not responsible for any currency conversion fees charged by your bank or card provider.

Your registration becomes active upon confirmation of payment and remains active for a period of ten (10) years from the date of registration, unless the service is delivered within that period.

4. Service Duration and Expiry

Your DVNotify registration remains active for ten (10) years from the date of payment. A suspension of the DV Lottery programme lasting ten years or more would be without precedent in the history of the programme.

In the event that the DV Lottery has not officially reopened within ten years of your registration date, your registration will expire. DVNotify will delete your contact details from our records and no further obligation will exist on either party. No refund will be issued in these circumstances, as this expiry policy is clearly stated at the point of registration.

5. Refund Policy

All registration fees are non-refundable once payment has been completed. By registering, you acknowledge and accept that:

- DVNotify cannot control whether or when the DV Lottery programme reopens.
- The service is the provision of a notification when the event occurs, not a guarantee that the event will occur within any particular timeframe.
- The ten-year active period and the non-refundable nature of the fee are clearly communicated prior to purchase.

If you have a genuine concern about a payment, please contact us at info@dvnotify.com and we will respond within two business days.

6. Data Protection and Privacy

DVNotify is committed to handling your personal data responsibly and in compliance with the UK General Data Protection Regulation (UK GDPR) and the Data Protection Act 2018.

6.1 Data We Collect

We collect only the contact information required to deliver your notification: your email address (all tiers) and your WhatsApp number (WhatsApp and All-Channels tiers). Payment processing is handled entirely by Stripe and DVNotify does not store payment card details.

6.2 How We Use Your Data

Your contact details are used solely for the purpose of delivering your DV Lottery reopening notification. We do not use your data for any marketing communication unless you have given explicit separate consent to receive such communications.

6.3 Data Retention

Your contact details are retained for the duration of your active registration period. Following dispatch of your notification, your contact details will be deleted from our records within 30 days. If your registration expires after ten years without the lottery reopening, your details will be deleted at the point of expiry.

6.4 Marketing Communications

If you have opted in to receive future communications from DVNotify regarding immigration-related services and products, your contact details may be retained beyond the notification event for this purpose. You may withdraw this consent at any time by contacting us at info@dvnotify.com.

6.5 Data Sharing

DVNotify does not sell, rent, or share your personal data with third parties for their marketing purposes. Your data may be processed by trusted third-party service providers including Stripe (payment processing), Brevo (email delivery), and 360dialog (WhatsApp message delivery), each of whom process data only as required to deliver the service.

6.6 Your Rights

Under UK GDPR you have the right to access, correct, or request deletion of your personal data at any time. To exercise these rights, contact us at info@dvnotify.com.

7. Limitation of Liability

DVNotify provides a notification service and makes no warranty, representation, or guarantee regarding:

- The reopening of the DV Lottery programme within any particular timeframe or at all.
- The accuracy of information contained in official US State Department announcements.
- Your eligibility to apply for the DV Lottery.
- The outcome of any DV Lottery application.

DVNotify's liability to you in connection with this service is limited to the amount paid by you for your registration. DVNotify is not liable for any indirect, consequential, or incidental loss arising from your use of or reliance on the service.

8. Monitoring Methodology

DVNotify monitors the official US State Department Diversity Visa Lottery announcement page at travel.state.gov on a continuous basis. Notifications are dispatched within 24 hours of a confirmed official announcement of the programme reopening. DVNotify is not responsible for delays caused by technical failures outside our reasonable control, including but not limited to internet outages, email delivery failures, or WhatsApp service disruptions.

In the event of a technical failure that prevents timely notification, DVNotify will make all reasonable efforts to dispatch notification as soon as technically possible and will communicate any significant delay to registered users.

9. Independent Service Disclaimer

DVNotify is an independent commercial service. It is not affiliated with, endorsed by, sponsored by, or connected to the United States Government, the US Department of State, the US Citizenship and Immigration Services (USCIS), or any other government or immigration authority.

DVNotify does not provide immigration advice. Nothing in our communications constitutes legal advice. For immigration guidance, you should consult a qualified immigration lawyer or accredited representative.

10. Governing Law

These Terms of Service are governed by and construed in accordance with the laws of England and Wales. Any disputes arising in connection with these terms shall be subject to the exclusive jurisdiction of the courts of England and Wales.

11. Changes to These Terms

DVNotify reserves the right to update these Terms of Service at any time. Any material changes will be communicated to registered users via their registered contact details. Your continued registration following notification of changes constitutes acceptance of the updated terms.

12. Contact

For any questions regarding these Terms of Service, your registration, or your personal data, please contact us at:

DVNotify

Email: info@dvnotify.com

Website: dvnotify.com

Jurisdiction: England and Wales

We aim to respond to all enquiries within two business days.